

QUOTE ATTACHMENT

Condensed Terms for Quotes

Attach this page to residential quotes | Square Orange SA

By accepting the quote or confirming the booking, the customer accepts these condensed terms together with the full Residential Customer Service Terms supplied by Square Orange SA.

Quote and scope

- The quote is valid for seven days and covers only the agreed items, services and disclosed access.
- The customer confirms they own the goods or have authority from the owner to remove them.
- Extra items or material changes to items, access, labour, equipment or disposal require customer approval before chargeable extra work.

Access, hazards and safety

- The customer must disclose hazards and tell us about stairs, long carries, restricted parking or access, lift rules, dismantling and unusually heavy or awkward items.
- The customer must provide safe access, reasonable lawful parking and any required property, strata, lift or parking permission.
- We do not accept asbestos or suspected asbestos, hazardous chemicals or liquids, controlled or listed waste, unknown hazardous materials, unassessed demolition waste, or commercial or industrial waste.
- Square Orange may stop or decline unsafe, unlawful or materially undisclosed work.

Property and disposal

- Please identify existing damage, fragile finishes and weak or unsafe areas, and protect valuables not included in the job.
- We use due care and skill. Any concern about damage should be reported promptly. Customer rights under the Australian Consumer Law are not excluded.
- Accepted goods go to an authorised transfer station, recycler, donation facility or other lawful destination. Donation or recycling is not guaranteed.

Payment, deposits and changes

- Payment is due immediately on completion. There is no standard deposit for smaller jobs.
- A 20% deposit may be required for jobs over A\$1,000, multi-load jobs, or jobs needing extra labour or special arrangements. The deposit is credited against the final price.
- If a customer-caused delay materially increases time or cost, we will explain the extra charge or basis and seek approval before continuing where practical.

Cancellation, privacy and law

- Please give at least 24 hours' notice to cancel or reschedule. A customer who cancels without notice may be required to pay a deposit for a future booking.
- Marketing photos require separate, optional consent. Job and contact information is used only for reasonable business, service, recordkeeping and legal purposes.
- South Australian and Commonwealth laws apply. Nothing in these terms limits rights or remedies that cannot legally be limited.

Questions: hello@squareorange.com.au or the business phone number shown on the quote.